

# 2019 RMASFAA Conference Program



# Thursday, October 17, 2019

10:00 AM to 5:00 PM	2018-2019 & 2019-2020 Transitional Treasurer's Meeting	21st Floor Big Room A
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# Friday, October 18, 2019

8:00 AM to 8:30 AM	2019-2020 Transitional, Incoming Board Breakfast	21st Floor Big Room A
8:30 AM to 5:00 PM	2019-2020 Transitional, Incoming Board Meeting	21st Floor Big Room A
Noon to 1:00 PM	Lunch- 2019-2020 Transitional, Incoming Board of Directors	21st Floor Big Room A
5:30 PM to 7:00 PM	Dinner - 2019-2020 Transitional, Incoming Board of Directors	TBD

# Saturday, October 19, 2019

8:00 AM to 8:30 AM	2018-2019 Outgoing Board Continental Breakfast	3rd Floor Conference Room 5
8:30 AM to 5:00 PM	2018-2019 Outgoing Board Meeting	3rd Floor Conference Room 5
Noon to 1:00 PM	Lunch- 2018-2019 Outgoing Board of Directors	3rd Floor Conference Room 5
5:30 PM to 7:00 PM	Dinner - 2018-2019 & 2019-2020 Board of Directors	TBD

# Sunday, October 20, 2019

8:00 AM to 12:00 PM	Vendor Set-up	Outside Ballrooms
7:30 AM to 8:00 AM	2019-2020 Incoming Board & Leadership Pipeline (Graduating Class) - Continental Breakfast	3rd Floor Conference Room 5
8:00 AM to 3:00 PM	2019-2020 Incoming Board Meeting	3rd Floor Conference Room 5
8:00 AM to 11:00 AM	Leadership Pipeline (Graduating Class) - Observe Board Meeting	3rd Floor Conference Room 5
11:00 AM to 1:30 PM	Leadership Pipeline (Graduating Class) - Lunch & Presentations	2nd Floor Skybridge 2
Noon to 1:00 PM	Lunch - 2019-2020 Board of Directors	3rd Floor Conference Room 5
Noon to 4:30 PM	Registration Opens/Vendor Area Open	Outside Ballrooms
2:00 PM to 3:00 PM	Leadership Pipeline Welcome (New Class)	2nd Floor Skybridge 1
3:00 PM to 4:00 PM	First Time Attendee Reception	2nd Floor Skybridge 2
4:30 PM to 5:00 PM	State, Board, Leadership Pipeline and Exhibitor/Sponsor Photos	TBD

5:00 PM to 5:45 PM	Social	Ballrooms
5:45 PM	Welcome	Ballrooms
6:00 PM	Dinner	Ballrooms
7:00 PM to 8:00 PM	<b>Motivational Speaker</b> Kevin Connolly, Daring to Do: The Value of Jumping In	Ballrooms
<b>Monday, October 21, 2019</b>		
7:15 AM to 5:00 PM	Registration Open	Outside Ballrooms
7:15 AM to 8:00 AM	Continental Breakfast	Ballrooms
8:00 AM to 8:30 AM	Welcome / Philanthropy Project Introduction CASA of Billings	Ballrooms
8:30 AM to 9:15 AM	<b>Keynote Speaker</b> Dr. Gillian McKnight-Tutein	Ballrooms
9:15 AM to 9:45 AM	Break and Vendor Visits	Outside Ballrooms
9:45 AM to 10:45 AM	<b>BREAKOUT SESSIONS</b>	
	<b>Homelessness When You Can't Find "Couch Surfing" in the Handbook</b> Marc Gangwer, Utah State University Ashley Stevenson, Utah Valley University RMASFAA Diversity & Inclusion and Training Committees	2nd Floor Skybridge 3
	<b>Transition from Native Culture, and Funding for Native American Students</b> Angela McLean, Director of American Indian & Minority Achievement/K-12 Partnership with the Commission of Higher Education in Montana Dorothy Phillips, Education Specialist for the Utah Navajo Trust Fund	2nd Floor Skybridge 4
	<b>Loan Rehabilitation: A Second Chance for Borrowers</b> Carol Swenson, Ascendium Education	3rd Floor Conference Room 1
	<b>SAT PROG &amp; the Restless</b> James Broscheit, Montana State University-Bozeman Steve Enriquez, Wichita State University Tech	3rd Floor Conference Room 5
	<b>NASFAA Credential Training – Verification Part 1</b> Patti Kohler, WGU Christina Ayres, Utah State University	20th Floor SkyView 1
10:45 AM to 11:00 AM	Break and Vendor Visits	
11:00 am – 12:00 pm	<b>BREAKOUT SESSIONS</b>	
	<b>Foster Care Youth in Higher Education</b> Rhonda Safford, Programs Manager, Reach Higher Montana Afton Ahrens & Chafee Youth, Advocate Leads, Tumbleweed	2nd Floor Skybridge 3

	<b>A Journey into Implementing One College Wide Appeal</b> Monica Kopcow, Front Range Community College	2nd Floor Skybridge 4
	<b>Funding Millennials and Generation Z</b> Jeff Recker, CommonBond	3rd Floor Conference Room 1
	<b>Onboarding New FAO Employees</b> Heather Wheeler, WGU Vanessa Martineau, WGU	3rd Floor Conference Room 5
	<b>NASFAA Credential Training – Verification Part 2</b> Patti Kohler, WGU Christina Ayres, Utah State University	20th Floor SkyView 1
12:00 PM to 1:30 PM	Lunch <b>NASFAA Update</b> Paula Luff, NASFAA Chair	Ballrooms
1:30 pm – 2:30 pm	<b>BREAKOUT SESSIONS</b>	
	<b>Writing with Purpose and Making it Meaningful</b> RNASFAA Training Committee Janet Dodson & Linda Butcher	2nd Floor Skybridge 3
	<b>Student Centered Service: How to Have Hard Conversations</b> Parker Nielsen, Utah Valley University Nathan Buche, Hutchinson Community College	2nd Floor Skybridge 4
	<b>Facing Adversity as a Measure of Diversity: The Hixson Opportunity Award</b> Sara Vancil, University of Kansas	3rd Floor Conference Room 1
	<b>Prior, Prior Year Outcomes</b> Valerie Mockus, Doctor of Business Administration, President, Apple Pi Consulting limited	3rd Floor Conference Room 5
	<b>NASFAA Credential Training - Campus-Based Part 1</b> Susan Stephenson, Eastern Wyoming College James Broscheit, Montana State University-Bozeman	20th Floor SkyView 1
2:30 PM to 3:00 PM	Break and Vendor Visits	
3:00 pm – 4:00 pm	<b>BREAKOUT SESSIONS</b>	
	<b>Data in Enrollment Management</b> Paula Luff, DePaul University	2nd Floor Skybridge 3
	<b>Verification Melt</b> Marc Gangwer, Univ. of Utah & James Farnsworth, Univ. of Utah	2nd Floor Skybridge 4
	<b>Your 1st Year as Director/Supervisor</b> Justin Beach Dawson Community College & Kallie Porter, MSU Billings	3rd Floor Conference Room 1
	<b>Warning, Probation, Academic plans -Oh My!</b> Cristi Millard, SLC Community College	3rd Floor Conference Room 5

	<b>NASFAA Credential Training - Campus-Based Part 2</b> Susan Stephenson, Eastern Wyoming College James Broscheit, Montana State University-Bozeman	20th Floor SkyView 1
4:00 PM to 4:15 PM	Break	
4:15 PM to 5:15 PM	<b>BREAKOUT SESSIONS</b>	
	<b>Birds of a Feather – Private, Non-Profit Sector</b> Session Leader: TBD	2nd Floor Skybridge 4
	<b>Birds of a Feather – One &amp; Two Year Private/Public and Technical College Sector</b> Session Leader: TBD	3rd Floor Conference Room 1
	<b>Birds of a Feather – Four Year Public Sector</b> Session Leaders: TBD	3rd Floor Conference Room 5
5:15 PM	Night on Your Own	
<b>Tuesday, October 22, 2019</b>		
7:30 AM to 8:15 AM	Continental Breakfast	Ballrooms
8:15 AM to 9:30 AM	<b>Inside the Beltway</b> Justin Draeger, NASFAA CEO/President	Ballrooms
9:30 AM to 10:30 AM	<b>BREAKOUT SESSIONS</b>	
	<b>Transitioning to a One-Stop Shop</b> Tabitha Haynes, University of Nebraska-Lincoln Justin Chase Brown, University of Nebraska-Lincoln	2nd Floor Skybridge 3
	<b>Succession Planning Tips, Tricks and Lessons Learned</b> Shannon Eskam, Casper College	2nd Floor Skybridge 4
	<b>Majoring in Money</b> Robb Cummings, Sallie Mae	3rd Floor Conference Room 1
	<b>2019-2020 Verification</b> Virginia Hagins, US Department of Education	3rd Floor Conference Room 5
10:30 AM to 11:00 AM	Break and Vendor Visits	
11:00 AM to 12:00 PM	<b>BREAKOUT SESSIONS</b>	
	<b>Making Financial Aid FUN</b> Tracey Buisker, South Dakota State University Judy Hager, University of Jamestown	2nd Floor Skybridge 3
	<b>Trends in Higher Education</b> Ciel Senechal, College Ave Student Loans	2nd Floor Skybridge 4

	<p align="center"><b>Fraud and Abuse in Federal Education Programs</b>  Dana McKay, Office of Inspector General  Ed Cole, Office of Inspector General</p>	3rd Floor Conference Room 1
	<p align="center"><b>Resolving C Codes</b>  Virginia Hagins, US Department of Education</p>	3rd Floor Conference Room 5
12:00 PM to 1:30 PM	<p align="center">Lunch</p> <p align="center"><b>RMASFAA Business Meeting</b>  <b>Nebraska Invite to RMASFAA 2020</b></p>	Ballrooms
1:30 PM to 2:30 PM	<b>BREAKOUT SESSIONS</b>	
	<p align="center"><b>Bias and Conflict Management</b>  Training/Diversity Committee  Linda Butcher, Southeast Community College  Mark Bandre, Bethany College</p>	2nd Floor Skybridge 3
	<p align="center"><b>Mental Health and Anxiety of our Students</b>  Montana State University-Billings, Wellness Center</p>	2nd Floor Skybridge 4
	<p align="center"><b>Coddling of the American Mind</b>  James Broscheit, Montana State University-Bozeman</p>	3rd Floor Conference Room 1
	<p align="center"><b>Administering Aid to Transfer Students</b>  Virginia Hagins, US Department of Education</p>	3rd Floor Conference Room 5
2:30 PM to 3:00 PM	<p align="center">Break and Vendor Visits</p>	
3:00 PM to 4:00 PM	<b>BREAKOUT SESSIONS</b>	
	<p align="center"><b>How Smart Devices, Artificial Intelligence, and Analytics Impact  Financial Aid Communications</b>  Catherine Mueller, Mapping Your Future</p>	2nd Floor Skybridge 3
	<p align="center"><b>Fill Their Bucket –  Assigning Office Tasks That Help Keep Employees Happy</b>  Shannon Eskam, Casper College</p>	2nd Floor Skybridge 4
	<p align="center"><b>Income Share Agreements</b>  Brenda Burke, University of Utah  Courtney McBeth, University of Utah  Pam Horne, Purdue University &amp; University of Utah  Melanie Allen, University of Utah</p>	3rd Floor Conference Room 1
	<p align="center"><b>Unexpected Barriers to Financial Aid: Pell LEU &amp; SULA</b>  Tara Spritzer, Colorado State University</p>	3rd Floor Conference Room 5
4:00 PM to 4:15 PM	<p align="center">Break</p>	
4:15 PM to 5:15 PM	<b>BREAKOUT SESSIONS</b>	
	<p align="center"><b>Planning for the Unknown: How Creating a Business Continuity  Plan Can Help you Sleep at Night</b>  Whitney Asher, Barton Community College</p>	2nd Floor Skybridge 2

	<b>Enrollment Trends Now through 2025: What Does it Mean for Financial Aid?</b> Justin Chase Brown, University of NE-Lincoln	2nd Floor Skybridge 3
	<b>1st Generation Students- Best Practices</b> Carina Beck, Ed.D. Director Allen Yarnell Center for Student Success Julian Collins, M.Ed. Director TRIO Student Support Services Montana State University-Bozeman	2nd Floor Skybridge 4
	<b>It Depends</b> James Broscheit, Montana State University-Bozeman	3rd Floor Conference Room 1
	<b>NASFAA Listening Session</b> Justin Draeger, NASFAA CEO/President Paula Luff, NASFAA Chair	3rd Floor Conference Room 5
5:15 PM	Social	Ballrooms
6:00 PM	Dinner & Awards Banquet	Ballrooms

## Wednesday, October 23, 2019

7:30 AM to 8:30 AM	Continental Breakfast	Ballrooms
8:30 AM to 10:00 AM	<b>Federal Student Aid Update</b> Craig Munier, U.S. Department of Education, Federal Student Aid – Policy Liaison and Implementation	Ballrooms
10:00 AM to 10:30 AM	Presentation of Philanthropic Gift / State Gifts / Closing Remarks Emily Williamson, University of Montana-Missoula Shauna Savage, Montana Tech	Ballrooms
11:00 AM to 5:00 PM	Leadership Pipeline (New Class)	20th Floor SkyView 1
5:00 PM to 7:00 PM	Leadership Pipeline (New Class) Dinner	TBD

## Thursday, October 24, 2019

7:30 AM to 8:00 AM	Breakfast Leadership Pipeline (New Class)	20th Floor SkyView 1
8:00 AM to 12:00 PM	Leadership Pipeline (New Class)	20th Floor SkyView 1

### Featured Guest Speakers



## **Kevin Michael Connolly**

**Kevin Michael Connolly** was born without legs in Helena, Montana. An otherwise healthy baby, he grew up like any other kid – getting dirty and playing in the woods. After graduating from Helena High School in 2004, Kevin began attending Montana State University. His first taste of living abroad came in 2006 when he studied abroad in New Zealand for a year. While on the return home, Connolly was skateboarding down a backstreet in Vienna and took his first prototype photo for what would become The Rolling Exhibition.

The Rolling Exhibition is an art exhibit of over 33,000 photos that took Connolly to 31 countries as he documented the stares and reactions from others around the world. His photography work has been featured in the Smithsonian Institution, ABC's 20/20, NPR, BBC, Yahoo! News, and National Geographic. He currently maintains galleries in England, Mexico, and Czech Republic.

At the age of 23, Connolly began work on his memoir, "Double Take," which chronicles his early life, as well as his journey working on The Rolling Exhibition. Double Take has been published in three languages; garnered rave reviews US outlets ("People Magazine," "Outside Magazine" and the "TODAY Show,"); and is being developed into a feature film by Groundswell Productions.

Kevin's explorations have netted him a broken jaw, a couple dozen stitches and two X-Games medals – one silver medal in 2007 and one bronze in 2010.

Connolly's desire for adventure was featured in Travel Channel's 2014 original series, "Armed & Ready," where he created jury-rigged prosthetics to solve obstacles posed to many active amputees. Kevin currently lives and works in Helena, Montana.





### **Dr. Gillian McKnight-Tutein**

Dr. Gillian McKnight-Tutein (pronounced Too-tyne), or Dr. Gee as students refer to her, currently serves students in her role as the Vice President, Academic & Student Affairs and the Chief Academic Officer at Front Range Community College in Colorado. Dr. McKnight-Tutein also serves as one of the Vice Presidents of Instruction at the Colorado Community College System (CCCS), as well as on the General Education Council at the Colorado Department of Higher Education (CDHE).

Dr. McKnight-Tutein previously held the position of the assistant vice president of academic affairs and director of distance learning at Colorado Mesa University in Grand Junction, Colorado where she was a member of the board of directors of the United Way of Mesa County. Prior to that, she served in several key positions at Cuyahoga Community College in Cleveland, Ohio. She was recently appointed by the Board of Directors of the American Association of Community Colleges (AACC) to serve on their national Commission on Student Success.

Gillian earned her Doctorate of Instructional Technology and Distance Education from Nova Southeastern University. She has a Master's in Human Resources Development Administration from Barry University, a Bachelor's in Psychology from Florida International University and an Associate's in Liberal Arts from the College of Boca Raton (now Lynn University). Although Dr. McKnight-Tutein has lived on the mainland of the United States for many years now, she will forever be an island girl. She was born in Trinidad, West Indies and raised on the island of St. Croix in the U.S. Virgin Islands.

# HOTEL MAP

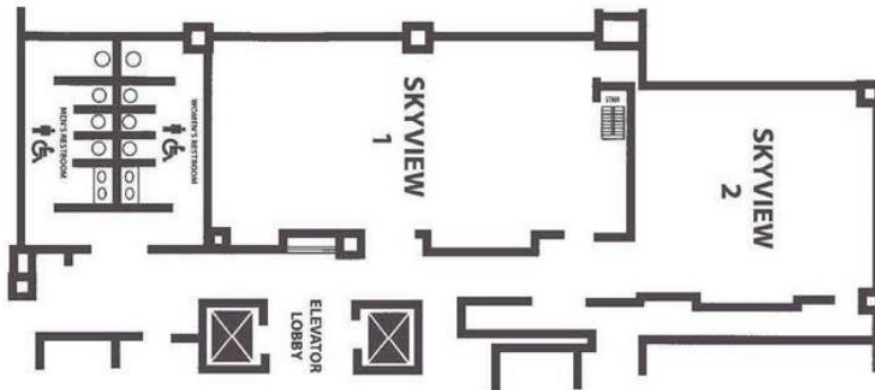
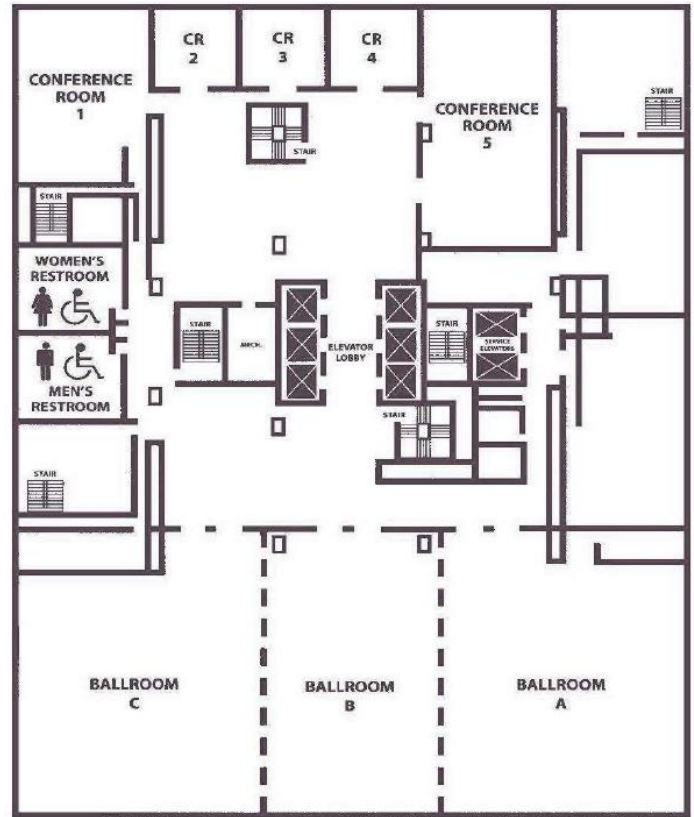
## Meeting Rooms ~ 2<sup>nd</sup> & 3<sup>rd</sup> Floor



### 2<sup>nd</sup> Floor



### 3<sup>rd</sup> Floor Meeting Facilities



### 20<sup>th</sup> Floor